

NONDISCRIMINATION STATEMENT

ruralMED Home Care Resources complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ruralMED Home Care Resources does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

ruralMED Home Care Resources provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written materials in other formats (e.g. large print, audio, accessible electronic formats). ruralMED Home Care Resources provides free language services to people whose primary language is not English such as qualified interpreters and information written in other languages.

If you need these services, contact the Section 504/ADA Coordinator/Section 1557 Compliance Officer. If you believe that ruralMED Home Care Resources has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex you can file a grievance with Compliance Officer Amber Ackerson, 308-217-4013.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office of Civil Rights Compliant Portal, available at

- **Online:** <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>,
- **Mail:** U.S. Department of Health and Human Services:
200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 2020
- **Phone:** 1-800-368-1019, 800-537-7697(TDD)